

# FAQs

---

## What is the Summer Saver Challenge Program?

The Summer Saver Challenge is a program offered by Entergy Mississippi where customers are encouraged to reduce their home energy usage, and incentives are given if they reduce their usage to achieve their custom targeted goals. Customers are selected for participation based on their home energy usage over the past year.

## What are my energy-saving targets?

Two customized energy-saving targets are shared via email at the beginning of the challenge. Targets are calculated using your prior summer's kWh consumption, normalized to reflect normal weather conditions.

- **The Level 1 Target** equals a 4% reduction in energy use compared to last summer. This target qualifies for a \$100 reward.
- **The Level 2 Target** equals an 8% reduction in energy use compared to last summer. This target qualifies for a \$150 reward.

## How will I know if I hit one of my targets?

At the end of the challenge, we will calculate results to determine if a target was met. Once these calculations are completed, you will receive an email from us in Nov. or Dec. that includes your final results.

## What is required to get the \$100 or \$150 reward?

Qualifying for the \$100 or \$150 reward is easy.

1. **Know what your targets are** that were emailed to you.
2. **Check your inbox for emails from us** that provide energy-saving tips and other resources to help you save energy during the challenge period.
3. Discuss the challenge with your household and **pick the best ways for you and your family to save energy**.
4. Follow through and **take actions that will reduce your home's electricity use**.
5. **Reduce your energy use by 4% or 8%** from May through Sept. to hit one of your targets.
6. **Complete the survey** that will be emailed to you in October.

**What happens if I don't meet my targets?**

Nothing. While we encourage our customers to save energy, we understand that is not always feasible. There are no penalties if a target is not met.

**When will I get my reward check?**

If you hit one of your targets and complete the program survey, you will receive your \$100 or \$150 reward check in Dec.

**Will I get my reward check if I hit a target but don't complete the survey?**

Completing the survey is required in order to qualify for the reward check.

**I don't remember enrolling in this program. Why am I receiving emails about it?**

No enrollment is required for this program. Customers are selected for participation based on their home energy usage over the past year.

**Can I refer my friends and neighbors to participate in this program, too?**

No applications to participate in this year's challenge are being taken at this time, but if you know of someone that would be interested in participating in next year's challenge, please have them email us at [EMLSummerSaverChallenge@icf.com](mailto:EMLSummerSaverChallenge@icf.com).

**Do I have to complete the survey if I don't hit one of my targets?**

You don't have to complete the survey if you don't hit one of your targets, but we would still like to get your feedback about the program.

**I have more questions. Is there someone I can talk to?**

Absolutely. Please email [EMLSummerSaverChallenge@icf.com](mailto:EMLSummerSaverChallenge@icf.com) or call **844-523-9980**.

## Does Entergy offer other programs I can sign up for?

Absolutely. Entergy Mississippi has a wide variety of offerings that can help you save energy and money at your home or business. Visit [entergysolutionsms.com](http://entergysolutionsms.com) for a full list of offerings or click below.

### Residential Offerings

[A/C Tune-up Program](#)

[Heating and Cooling Equipment Program](#)

---

[Appliances Program](#)

[Residential Energy Audit and Direct Install Program](#)

---

[Entergy Solutions Marketplace](#)

[Residential New Construction Program](#)

### Business Offerings

[Agricultural Energy Solutions](#)

[Small Business Solutions](#)

---

[Residential New Construction Program](#)

[Solutions for Business](#)